



SEBASTIAN
Putting people first.

Received & Inspected

JUN 28 2017

FCC Mailroom

REDACTED – FOR PUBLIC INSPECTION

VIA ECFS

June 23, 2017

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W., Room TW-A325
Washington, D.C. 20554

DOCKET FILE COPY ORIGINAL

RE: **REQUEST FOR CONFIDENTIAL TREATMENT**
WC Docket No. 14-58 - ETC Annual Reports and Certifications

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Financial annual report included in FCC Form 481, Line 3017

Confidential Information – Subject to Protective Order Before the Federal Communications Commission

Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, Kerman Telephone Co (dba Sebastian), Study Area Code 542324, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket No. 14-58. *The version of the Company's FCC Form 481 submitted via ECFS is a redacted version of the filing that contains no confidential information.*

Kerman Telephone Co (dba Sebastian), hereby requests confidential treatment of Line 3017 attachments to its FCC Form 481: The financial annual report, which was redacted in the ECFS submission. The request for confidential treatment of the financial annual report is being made pursuant to the FCC's March 22, 2016 *Protective Order* in WC Docket Nos. 10-90 and 14-58. These attachments contain competitively sensitive data that Kerman Telephone Co (dba Sebastian) maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.

No. of Copies rec'd _____
List ABCDE _____

Page 1 of 2



SEBASTIAN
Putting people first.

Financial Annual Report

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). Kerman Telephone Co (dba Sebastian) seeks confidential treatment of its financial annual report pursuant to the March 22, 2016 *Protective Order* in WC Docket Nos. 10-90 and 14-58.¹ The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

Kerman Telephone Co (dba Sebastian) is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as attachments to the FCC Form 481.

In the filing submitted via ECFS, all pages containing confidential information bear the legend "REDACTED – FOR PUBLIC INSPECTION."

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any questions.

Sincerely,

David Clark
Regulatory Manager
Kerman Telephone (dba Sebastian)
dclark@sebastiancorp.com
(559) 846-9311

Enclosures

cc: Rhonda Armstrong

¹ *Connect America Fund, ETC Annual Reports and Certifications*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 (rel. Mar. 22, 2016).

FCC Form 311 - Carrier Annual Reporting
Data Collection Form

FCC Form 311

OMB Control No. 3050-0036/OMB Control No. 3050-0036

July 2013

| | | |
|-----------|--|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name: Person USAC should contact with questions about this data | David Clark |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | dclark@sebastiancorp.com |
| Form Type | | 54.313 and 54.422 |

Received & Inspected

JUN 28 2017

FCC Mailroom

FCC Form 241
OMB Control No. 3050-0985/OMB Control No. 3050-0819
JULY 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

<210> For the prior calendar year, were there any reportable voice service outages?

[illegible]

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERNAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1000 Customers
Data Collection Form

FCC Form 481
OMB Control No. 3050-0065/OMB Control No. 3060-0019
JUN 2015

| | | |
|-------|---|---------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclarke@sebastiencorp.com |
| <400> | Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice | |
| <410> | Complaints per 1000 customers for fixed voice | 0.2275 |
| <420> | Complaints per 1000 customers for mobile voice | |
| <430> | Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband | |
| <440> | Complaints per 1000 customers for fixed broadband | 0.0 |
| <450> | Complaints per 1000 customers for mobile broadband | |

(500) Compliance With Service Quality Standards and Consumer Protection Rules

Data Collection Form

FD-Form 481

OMB Control No. 15050-0286/OMB Control No. 15050-0019

July 2013

| | | |
|-----------------|--|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiencorp.com |
| <500> | Certify compliance with applicable service quality standards and consumer protection rules | Yes |
| 542324ca510.pdf | | |
| <510> | Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance | |
| <515> | Certify compliance with applicable minimum service standards | |

| | | |
|---|--|---|
| (600) Functionality in Emergency Situations | | FCC Form 481 |
| Data Collection Form | | OMB Control No. 3060-0825/OMB Control No. 3060-0819 |
| | | July 2013 |

| | | |
|-------|---|---------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiaincorp.com |
| <600> | Certify compliance regarding ability to function in emergency situations | Yes |
| <610> | Descriptive document for Functionality in Emergency Situations | 542324ca610.pdf |

Digitized by srujanika@gmail.com

11837 (453) 200H

QMB Control No. 3950-0925/QMB Control No. 3950-0925
JUL 2013

542324

Kerman Telephone Co

2018

David Clark

5598469311 ext.

dclark@sebastiancorp.com

100

<711>

[illegible]

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0386/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

<900> Does the filing entity offer tribal land services? (Y/N)

No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select Yes or No or Not Applicable |
|--|
| |
| |
| |
| |
| |
| |
| |
| |
| |

(4000) Voice and Broadband Service Rate Comparability

Data Collection Form

PCC Form 424

OMB Control No. 3050-0535 / OMB Control No. 3050-0519

July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERNAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

Yes

Voice services rate comparability certification

542324ca1010.xlsx

Attach detailed description for voice services rate comparability compliance

Name of Attached Document

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

Broadband comparability certification

542324ca1030.xlsx

Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Conditions for Lifeline Customers
Data Collection Form
 FCC Form 421
 OMB Control No. 3060-0865/OMB Control No. 3060-0849
 July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

542324ca1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

FCC Form 421
OMB Control No. 3050-0085 /OMB Control No. 3050-0019
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERNAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 559869311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded information for Phase I milestone reports (Round 2 for year three) - Connect America Fund, WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

Name of Attached Document Listing
Required Information

(RUS) Data Collection Form: Additional Document Information
Data Collection Form

Form RUS-101
OMB Control No. 3051-0035/0010 (Rev. 10-01-03)
July 2013

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

| | | | |
|--|--|--|--|
| (3009) | Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii) | | |
| | | Yes - Attach Certification | |
| (3010A) | Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i)) | | |
| (3010B) | Please Provide Attachment | Name of Attached Document Listing Required Information | 542324ca3010.doc |
| (3012A) | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) | No - No New Community Anchors | |
| (3012B) | Please Provide Attachment | Name of Attached Document Listing Required Information | |
| (3013) | Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) | (Yes/No) | <input checked="" type="radio"/> <input type="radio"/> |
| (3014) | If yes, does your company file the RUS annual report | (Yes/No) | <input checked="" type="radio"/> <input type="radio"/> |
| Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: | | | |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | | <input checked="" type="checkbox"/> |
| (3016) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | <input checked="" type="checkbox"/> |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | Name of Attached Document Listing Required Information | 542324ca3017.pdf |
| (3018) | If the response is no on line 3014, is your company audited? | (Yes/No) | <input type="radio"/> <input type="radio"/> |
| If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | <input type="checkbox"/> |
| (3020) | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows | | <input type="checkbox"/> |
| (3021) | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. | | <input type="checkbox"/> |
| If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | | |
| (3022) | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | <input type="checkbox"/> |
| (3023) | Underlying information subjected to a review by an independent certified public accountant | | <input type="checkbox"/> |
| (3024) | Underlying information subjected to an officer certification. | | <input type="checkbox"/> |
| (3025) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | <input type="checkbox"/> |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | |

| | | |
|-------|---|----------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dc1ar.ksebastiano@corp.com |

| | |
|---|----------|
| Financial Data Summary | 12785024 |
| (3027) Revenue | 9762304 |
| (3028) Operating Expenses | 1381342 |
| (3029) Net Income | 49241505 |
| (3030) Telephone Plant In Service(TPIS) | 30388825 |
| (3031) Total Assets | 19273656 |
| (3032) Total Debt | 11115169 |
| (3033) Total Equity | 1749000 |
| (3034) Dividends | |

(2005) Rural Broadband Experiment: Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3050-0005/OMB Control No. 3050-0010
July 2001

| | | |
|-------|---|--------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERIAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 559469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____

| | |
|---|--|
| Certification - Reporting Carrier Data Collection Form | FCC Form 381 OMB Control No. 3050-0033/OMB Control No. 3050-0033 July 2013 |
|---|--|

| | |
|---|--------------------------|
| <010> Study Area Code | 542324 |
| <015> Study Area Name | KERMAN TELEPHONE CO |
| <020> Program Year | 2018 |
| <030> Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
|---|--|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
| Name of Reporting Carrier: | KERMAN TELEPHONE CO |
| Signature of Authorized Officer: | CERTIFIED ONLINE Date 06/23/2017 |
| Printed name of Authorized Officer: | Rhonda Armstrong |
| Title or position of Authorized Officer: | Vice-President Operations |
| Telephone number of Authorized Officer: | 5598467861 ext. |
| Study Area Code of Reporting Carrier: | 542324 Filing Due Date for this form: 07/03/2017 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

| | |
|---------------------------------|--|
| Communication - Agent / Carrier | File Number 434 |
| Date of Reporting Form | 01/05/2018 (01/05/2018) 01/05/2018 (01/05/2018) 01/05/2018 |
| | July 2018 |

| | |
|---|--------------------------|
| <010> Study Area Code | 542324 |
| <015> Study Area Name | KERMAN TELEPHONE CO |
| <020> Program Year | 2018 |
| <030> Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--------------------------------------|
| I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | |
| Name of Authorized Agent: _____ | |
| Name of Reporting Carrier: _____ | |
| Signature of Authorized Officer: _____ | Date: _____ |
| Printed name of Authorized Officer: _____ | |
| Title or position of Authorized Officer: _____ | |
| Telephone number of Authorized Officer: _____ | |
| Study Area Code of Reporting Carrier: _____ | Filing Due Date for this form: _____ |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--------------------------------------|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. | |
| Name of Reporting Carrier: _____ | |
| Name of Authorized Agent Firm: _____ | |
| Signature of Authorized Agent or Employee of Agent: _____ | Date: _____ |
| Name of Authorized Agent Employee: _____ | |
| Title or position of Authorized Agent or Employee of Agent: _____ | |
| Telephone number of Authorized Agent or Employee of Agent: _____ | |
| Study Area Code of Reporting Carrier: _____ | Filing Due Date for this form: _____ |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

Attachments

711

[illegible]

| | | |
|-------|---|-------------------------------------|
| <010> | Study Area Code | 542324 |
| <015> | Study Area Name | KERMAN TELEPHONE CO |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | David Clark |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 5598469311 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | dclark@sebastiancorp.com |
| <810> | Reporting Carrier | Kerman Telephone Co (dba Sebastian) |
| <811> | Holding Company | Sebastian Enterprises |
| <812> | Operating Company | Kerman Telephone Co (dba Sebastian) |

[illegible]

KERMAN TELEPHONE CO (OBA SEBASTIAN)
2016 Annual 54.313 Report of High-Cost Recipient

54.313(a)(5) Certification

54.313(a)(5) Certification that it is complying with applicable service quality standards and consumer protection rules.

The following statements describe Kerman Telephone's compliance with the CPUC and FCC requirements for service quality standards and consumer protection.

Service Quality Standards

Kerman Telephone complies with the service standards of the CPUC General Order 133-C, Rules Governing Telecommunications Services – Service Quality, and CPUC General Order 168, Market Rules to Empower Consumers and to Prevent Fraud – Consumer Protection, and related orders of the CPUC.

Consumer Protection

Kerman Telephone complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information (CPNI) and the Federal Trade Commission Red Flags Rule to prevent identity theft. Kerman Telephone has adopted CPNI and Red Flags Rule procedures, training, recordkeeping, and supervisory reviews.

KERMAN TELEPHONE COMPANY, INC.
2016 Annual 54.313 Report of High-Cost Recipient

54.313(a)(6) Certification

54.313(a)(6) Certification that the carrier is able to function in emergency situations as set forth in §54.202(a)(2)

The following provides information that Kerman Telephone is able to function in emergency situations as set forth in §54.202(a)(2).

Back-up Power

Kerman Telephone has a reasonable amount of fixed generator back-up power, fueled by diesel, propane, gasoline, and battery to ensure functionality without an external power source for its host switch and remote terminals. This includes stand-by portable generators available for deployment.

Ability to reroute traffic around damaged facilities

Kerman Telephone is a single exchange company and has built alternate route facilities within its exchange and between our exchange and connecting companies. These redundant facilities are in the form of Synchronous Optical NETWORK (SONET) rings and Dense Wave Division Multiplexing (DWDM) rings.

Kerman Telephone has alternate routing capabilities to interexchange carriers and interconnected local exchange providers. They are Kerman Telephone's interconnection to the Public Switch Telephone Network (PSTN).

Capability to manage traffic spikes resulting from emergency situations

The host switching fabric is non-blocking. All of Kerman's host-remote links are engineered to a 4 to 1 concentration ratio. Kerman's transport capacity to the PSTN can handle 1,296 simultaneous calls.

Kerman Telephone takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but we will continue with our best efforts to ensure the capability of our network during such an event.

FORM 481 - Line 1010
Voice Rate Comparability

| Company | State | Flat Rate Voice | Federal SLC | Mandatory EAS Charge | Total Voice Rate |
|---|-------|--------------------|----------------|-------------------------|---------------------|
| Kerman Telephone Co | CA | \$ 22.58 | \$ 6.50 | \$ - | \$ 29.08 |
| Benchmark Wireline Comp Bureau 2016 DA 16-362 | | | | | \$ 49.51 |

FORM 481 - Line 1030**Broadband Rate Comparability**

| Company | State | Broadband Download Speed (Mbps) | Broadband Upload Speed (Mbps) | Usage Allowance | Residential Rate |
|---|-------|---------------------------------------|-------------------------------------|--------------------|---------------------|
| Kerman Telephone Co | CA | 10 | 1 | Unlimited | \$ 59.95 |
| Benchmark Wireline Comp Bureau 2016 DA 16-362 | | | | | \$ 77.98 |

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3307-T
Canceling Revised Cal. P.U.C. Sheet No. 3271-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE

APPLICABILITY

Applicable to eligible residence customers for Universal LifeLine Telephone Service (ULTS) a.k.a. California LifeLine Program or LifeLine furnished pursuant to the Moore Universal Telephone Service Act and in accordance with General Order 153. The Utility as listed throughout this Schedule is identified as the California LifeLine Service Provider in GO 153.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the tariff schedules.

RATES AND CHARGES

| | <u>Rate per Month</u> | |
|--|-----------------------|-----|
| (1) Access Line Service: | | |
| Extended Area Service: | | |
| a. Individual access line | | |
| 1. Local Flat Rate Service | \$22.58 | (I) |
| 2. End User common Line (EUCL) Charge | 6.50 | (D) |
| 3. Federal Lifeline Credit | <9.25> | (T) |
| 4. California Specific Support Credit | <12.99> | (I) |
| 5. California LifeLine Flat Rate Service | \$6.84 | (I) |
| | <u>Service Charge</u> | |
| (2) Service Connection Charges: | | |
| (See Special Conditions 5) | | |
| a. Each New Service Order for Initial Install: | | |
| 1. New Service Order Charge | \$18.75 | |
| 2. Central Office Connection Work Charge | <u>28.00</u> | |
| | 46.75 | |
| 3. Federal Link Up Credit | 0.00 | |
| 4. California LifeLine Credit | <u>37.38</u> | |
| 5. California LifeLine Service Connection Charge | \$9.37 | |

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 406

William S. Barcus

Date Filed July 6, 2016

Decision No. 16-06-053

NAME

President

Effective July 21, 2016

Resolution No. _____

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3254-T
Canceling Revised Cal. P.U.C. Sheet No. 1880-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE

(Continued)

RATES AND CHARGES* - (Continued)Service Charge(2) Service Connection Charges: - (Continued)
(See Special Conditions 5)

b. Each Subsequent New Service Order:

| | | |
|--|--------------|--|
| 1. New Service Order Charge | \$18.75 | |
| 2. Central Office Connection Work Charge | <u>28.00</u> | |
| | 46.75 | |
| 3. California LifeLine Credit | <u>37.38</u> | |
| 4. California LifeLine Service Connection Charge | \$9.37 | |

(N)

c. Each Non-Payment Reconnect Charge:

| | | |
|--|--------------|--|
| 1. Restoral Charge | \$37.25 | |
| 2. California LifeLine Credit | <u>27.88</u> | |
| 3. California LifeLine Service Connection Charge | \$9.37 | |

(N)

d. Each change to convert to ULTS:

| | | |
|--|-------------|--|
| 1. Change Charge | \$9.37 | |
| 2. California LifeLine Credit | <u>0.00</u> | |
| 3. California LifeLine Service Conversion Charge | \$9.37 | |

(T)

(N)

|

(N)

* The difference between the rates and charges in this Schedule and the regular tariffed rates and charges is recovered from the California ULTS Fund, federal Lifeline program, and/or federal Link Up program.

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 384William S. BarcusDate Filed November 1, 2011

Decision No. _____

NAME

Effective December 1, 2011PresidentResolution No. T-17321

TITLE

eng

Kerman Telephone Co.
Kerman, California
U-1012C

Form 481 Line 1210
Revised Cal. P.U.C. Sheet No. 1881-T
Canceling Revised Cal. P.U.C. Sheet No. 1829-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

RATES AND CHARGES - (Continued)

Service Charge

(2) Service Connection Charges: - (Continued)

(D)

(D)

(Continued)

(To be inserted by the utility)

Advice Letter No. 287

Decision No. 00-10-028

Issued by

William S. Barcus

NAME

Vice President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed March 19, 2001

Effective April 3, 2001

Resolution No. _____

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Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

RATES AND CHARGES - (Continued)

| | <u>Rate or Charge</u> | |
|--|-----------------------|------------|
| (3) Surcharges | No Charge | |
| ULTS Rates (1) and (2) are exempt from California High Cost Fund A (CHCF-A) surcharge, California High Cost Fund B (CHCF-B) surcharge, California Advanced Services Fund (CASF) surcharge, California Teleconnect Fund (CTF) surcharge, California Relay Service Communications Device Fund (DDTP) surcharge, the California LifeLine (ULTS) surcharge, and the CPUC User Fee. | | |
| (4) FCC End User Common Line (EUCL) Charge (covered in federal lifeline credit) | No Charge | (T) (N) |
| (5) Toll Blocking | No Charge | |
| (6) Deposits (see Special Conditions 7) | | |
| a. A deposit is not required to establish or reestablish credit for basic service for ULTS customers. | | |
| b. A deposit may be required to maintain basic service if the Utility discovers the customer no longer qualifies for ULTS. | | |
| c. A deposit may be required for non-basic service(s). | | |
| d. If it is determined that false information has been provided, correct information plus a deposit for non-basic service(s) will be required. | | |

(D)
|
(D)

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 387

William S. Barcus

Date Filed June 18, 2012

Decision No. _____

NAME

Effective June 18, 2012

President

Resolution No. _____

TITLE

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS

1. Eligibility Criteria for Obtaining and Retaining ULTS:

- a. Universal LifeLine Telephone Service (ULTS) is available to all residential customers who meet the following eligibility requirements:

- (1) The residence at which the service is requested is the subscriber's principal place of residence. An applicant for ULTS may report only one address in this state as his/her principal place of residence. (T)
(N)
(N)

The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

The room or portion of a dwelling unit occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate residence for the application of ULTS. (T)
(T)

- (2) The subscriber and the members of the subscriber's household collectively have one, and only one, ULTS line, except as provided for elsewhere in this schedule. (T)

- (3) No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS.

- (4) Residential customers may qualify for ULTS by meeting either the Income-Based Criteria or the Program-Based Criteria.

- (5) Income-Based Criteria:

Income-based criterion allows an applicant to enroll in ULTS if members of the applicant's household collectively earn no more than the mandated annual income limits. Total household income is defined in Rules 1. (T)
(T)

For the current Household Income Limitations, please refer to the Pacific Bell Telephone Company's (d.b.a. AT&T California) Schedule Cal. P.U.C. No. A5, Universal LifeLine Telephone Service for the Income-Based Criterion.

Customers must also provide proof of their total household income. Acceptable income documents are: (T)

- (a) Prior year's state, federal, or tribal tax return, (T)
(b) Current income statement for an employee or paycheck stub for three consecutive month's worth of the same type of statements within the last 12 months, (T)

(Continued)

(To be inserted by the utility)

Advice Letter No. 384

Decision No.

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

Effective December 1, 2011

Resolution No. T-17321

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3257-T
Canceling Original Cal. P.U.C. Sheet No. 3099-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS – (Continued)

1. Eligibility Criteria for Obtaining and Retaining ULTS: (Cont'd)

- a. Universal Lifeline Telephone Service (ULTS) is available to all residential customers who meet the following eligibility requirements: (Cont'd)

(5) Income-Based Criteria: (Cont'd)

Customers must also provide proof of their total household income. Acceptable income documents are: (Cont'd) (T)

- (c) Statement of benefits from Social Security, Veterans Administration, retirement/pension, unemployment compensation, and/or workmen's compensation,
- (d) A divorce decree,
- (e) Child support document,
- (f) Other official documents.

(Continued)

(To be inserted by the utility)

Advice Letter No. 384

Decision No. _____

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

Effective December 1, 2011

Resolution No. T-17321

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3258-T
Canceling Revised Cal. P.U.C. Sheet No. 3208-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

1. Eligibility Criteria for Obtaining and Retaining ULTS: - (Cont'd)

- a. Universal Lifeline Telephone Service (ULTS) is available to all residential customers who meet the following eligibility requirements: (Cont'd)

(5) (Continued)

Borrowed money shall not be considered as income when determining eligibility for the ULTS program. Funds transferred from one account to another, such as from savings account to a checking account, shall not be considered as income when determining eligibility for the ULTS program, even if such funds are used for living expenses.

(6) Program-Based Criteria:

Program-based criterion allows an applicant to enroll in ULTS based on participation by the applicant or a member of the applicant's household in a means-tested programs approved by the Commission. Approved means-test programs are:

- (a) Medicaid or Medi-Cal,
- (b) Supplemental Security Income (SSI),
- (c) CalFresh Program formerly called Food Stamps,
- (d) Healthy Families Category A,
- (e) Tribal TANF,
- (f) Women, Infant and Children Program (WIC),
- (g) Low Income Home Energy Assistance Program (LIHEAP),
- (h) Federal Public Housing Assistance or Section 8,
- (i) Temporary Assistance for Needy Families (TANF), also known in California as: California Work Opportunity and Responsibility to Kids (CalWorks)
Stanislaus Work Opportunity and Responsibility to Kids (StanWorks)
Welfare-to-Work (WTW)
- (j) Greater Avenues for Independence (GAIN)
- (k) National School Lunch Program (NSLP),
- (l) Bureau of Indian Affairs General Assistance,
- (m) Head Start Income Eligible (Tribal Only).

(7) For self-employed members, the "income from self-employment" shown on IRS Form 1040, Schedule C, line 29 shall be used to determine eligibility for ULTS.

(8) A subscriber shall be eligible to receive two ULTS lines if: (i) the subscriber meets all ULTS eligibility criteria set forth above; (ii) a member of the subscriber's household is a disabled member and has immediate and continuous access within the household to a TTY; and (iii) the TTY is issued by DDTP or a medical certificate indicating the household member's need for a TTY is submitted.

(9) All ULTS rules and regulations that apply to the one ULTS line shall apply equally to the second ULTS line provided to a subscriber.

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 384

William S. Barcus

Date Filed November 1, 2011

Decision No.

NAME

Effective December 1, 2011

President

Resolution No. T-17321

TITLE

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Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

1. Eligibility Criteria for Obtaining and Retaining ULTS: - (Cont'd)

- a. Universal LifeLine Telephone Service (ULTS) is available to all residential customers who meet the following eligibility requirements: (Cont'd)

- (10) Customers that verbally certify they meet the ULTS income limits and have proof of income or participate in an approved public program will receive an Application Form in the mail from the California LifeLine Administrator for completion and submission prior to being enrolled in the ULTS program. (T)
(T)
- (11) The completed Application Form and supporting documents, if any, must be received by the California LifeLine Administrator on or before the deadline date specified in the Application Form. (T)
(T)
- (12) Enrollment Process:
- (a) The Utility shall send a confirmation notice to all California LifeLine applicants informing them of the arrival of Application Forms from the California LifeLine Administrator and the requirement to return the completed forms with all required documentation. The notice shall also inform them that failure to return all the required documentation by the deadline date will result in denial of LifeLine service. (T)
(T)
- (b) Customers will incur regular tariff rates and charges until the approval of their California LifeLine Application Form process is completed. (T)
(T)
- (c) Customers will be converted to LifeLine service upon the Utility receiving confirmation of the customer's eligibility from the California LifeLine Administrator. (T)
(T)
- (d) Customers will receive a credit on their bill for the LifeLine discounts retroactive to their application date which will appear on their next bill. The customer may request a refund check for a net credit if the amount is over \$10.00. (T)
- (13) The Utility shall not knowingly enroll an applicant into the ULTS program who does not meet the ULTS eligibility criteria and the Utility shall not knowingly allow a subscriber to remain in the ULTS program who does not meet the ULTS eligibility criteria. (T)
(T)
- (14) The Utility shall not link the availability of discounted phone service under the ULTS program with the sale of non-ULTS services.

(Continued)

(To be inserted by the utility)

Advice Letter No. 384

Decision No.

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

Effective December 1, 2011

Resolution No. T-17321

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

1. Eligibility Criteria for Obtaining and Retaining ULTS: - (Cont'd)
 - a. Universal LifeLine Telephone Service (ULTS) is available to all residential customers who meet the following eligibility requirements: (Cont'd)
 - (15) The Utility must inform the applicant that he or she may opt to receive the instructions for the Application Form in Braille (English Only) or the instructions and the Application Form in large print.
 - (16) A subscriber changing his/her Utility shall not be required to undergo the Application Process, provided that the subscriber initiates California LifeLine service with his/her new Utility within 30 days of disconnecting California LifeLine service with the previous Utility and the subscriber maintains eligibility in all other respects. If a subscriber changes his or her principal place of residence, while maintaining eligibility in all other respects, the subscriber shall not be required to go through the Application Process again.
 - (17) Pursuant to 47 C.F.R. §54.410(d) and 47 C.F.R. §54.410(f), Universal Lifeline Telephone Service (California LifeLine) Program applicants and participants must provide their date of birth and the last four digits of their social security number, or Tribal identification number, as part of the eligibility requirements for receiving the California LifeLine or enhanced Lifeline discounts.
2. Universal LifeLine Telephone Service (ULTS) is available to eligible customers subscribing to individual line service.
3. ULTS includes all the service elements defined in Rule No. 1 for Basic Service.

(N)
—
(N)

(Continued)

(To be inserted by the utility)
Advice Letter No. 394

Decision No. _____

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 13, 2012

Effective December 12, 2012

Resolution No. _____

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3261-T
Canceling Revised Cal. P.U.C. Sheet No. 3216-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

4. ULTS is restricted to residence local exchange service, including all applicable extended area service. Foreign Exchange Service and other non-ULTS services are excluded from this offering.

5. Discounted Nonrecurring Charges:

a. Initial Installation

- (1) The Universal LifeLine Telephone Service (ULTS) connection charge is applicable to each eligible household residing at the same principal place of residence. (T)
- (2) The ULTS connection charge may be applicable any time a subscriber (i) establishes ULTS, (ii) re-establishes ULTS at the same residence at which ULTS was previously provided (even when the customer was disconnected for nonpayment), (iii) establishes ULTS at a new residence, or (iv) switches ULTS from one utility to another. (T)
- (3) Utilities may not impose a "central office charge" in addition to the ULTS connection charge when installing or activating California LifeLine. (T)
- (4) Installation of a second and subsequent telephone service connections shall be subject to the Utility's regular tariffed rates for these connections, except that subscribers with a disabled household member may qualify for ULTS connection charges on two residential telephone connections. (T)

b. Change Charges

The ULTS conversion charge is applicable each time a ULTS subscriber requests a change in the class (business or residential to ULTS), type (this means measured to flat rate service or vice versa, which is not applicable in our territory), or grade of service (this means going from one to two party service or vice versa, which is not applicable in our territory), including requests to change from Foreign Exchange Service. There is no limit on the number of times a ULTS subscriber may pay the ULTS conversion charge to change the class, type, or grade of service. This discounted charge excludes adding services not covered under the ULTS program. (T)

No conversion charge is assessed if a LifeLine applicant fails to qualify or if a LifeLine subscriber is removed from the LifeLine program (either voluntarily or involuntarily). (T)

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 384

Date Filed November 1, 2011

Decision No.

William S. Barcus

Effective December 1, 2011

NAME

President

TITLE

Resolution No. T-17321

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

6. Eligible subscribers of this service may have up to twelve months to pay the Utility for the reduced service connection charges without interest. The Utility may charge a late-payment fee when Universal LifeLine Telephone Service (ULTS) subscribers fail to timely remit some or all of the ULTS connection charge under a deferred-payment schedule. (T)
7. Deposits for establishment of service from applicants for new service, as outlined in Cal. P.U.C. Rule No. 7, will not be required of eligible ULTS recipients. The Utility may require a ULTS customer to pay any overdue ULTS rates and charges, or make payment arrangements, before ULTS is reinstated at the same address or at a new address. The Utility may apply toll restriction to a ULTS customer's line when toll charges are not paid and optional services may be discontinued. (T)

(Continued)

(To be inserted by the utility)
Advice Letter No. 384

Decision No. _____

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

Effective December 1, 2011

Resolution No. T-17321

Kerman Telephone Co.
Kerman, California
U-1012C

Revised Cal. P.U.C. Sheet No. 3263-T
Canceling Revised Cal. P.U.C. Sheet No. 3218-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

8. Universal LifeLine Telephone Service (ULTS) shall be subject to the conditions set forth in Cal. P.U.C. Rule No. 11, Discontinuance and Restoration of Service. Unless the customer directs otherwise, a partial payment will be applied towards the local service non-recurring and recurring charges, and federal taxes associated with this service. (T)
9. Applicants who wish to re-establish ULTS service after removal from the program will be treated as a new applicant, subject to the Application Process and G.O. 153 rules, and a Service Conversion Charge as shown in Rates (2) above (once the applicant has successfully re-established ULTS service). The ULTS discount will be effective on the Application Date and will not be applied retroactively to the prior enrollment period. (T)
10. The California LifeLine Administrator will qualify new ULTS customers and verify the continued eligibility of existing ULTS customers. (T)
11. Subscribers must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for the service or a second ULTS line. Upon receipt of notification, the Utility will change the service to regular tariffed rates for the service furnished. Service connection charges will not apply to the change in service. The three-month limitation to back bill, as set forth in Rule No. 9, is not applicable to this service. (T)

(Continued)

(To be inserted by the utility)

Advice Letter No. 384

Decision No. _____

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

Effective December 1, 2011

Resolution No. T-17321

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

12. Each Universal Lifeline Telephone Service (ULTS) customer is subject to the annual renewal process. (T)
13. The Utility will annually mail a notification of availability of ULTS to all its residential customers. (T)
14. In addition to the rates and conditions specified herein, all rules, regulations, charges, and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
15. Optional services and equipment are not included in ULTS rates, but will be provided to ULTS customers at applicable tariffed rates and charges. Non-ULTS lines will be available to ULTS customers at the applicable regular tariffed rates and charges.
16. ULTS rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
17. Definitions covered under the California LifeLine Program and words used throughout this Schedule are defined in GO153. (N)
(N)

(Continued)

(To be inserted by the utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 384

William S. Barcus

Date Filed November 1, 2011

Decision No. _____

NAME

Effective December 1, 2011

President

Resolution No. T-17321

TITLE

Kerman Telephone Co.
Kerman, California
U-1012C

Form 481 Line 1210
Revised Cal. P.U.C. Sheet No. 3265-T
Canceling Original Cal. P.U.C. Sheet No. 1832-T

Schedule No. A-29

UNIVERSAL LIFELINE TELEPHONE SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

(D)

(D)

(To be inserted by the utility)

Advice Letter No. 384

Decision No. _____

Issued by

William S. Barcus

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed November 1, 2011

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Resolution No. T-17321

KERMAN TELEPHONE CO (DBA SEBASTIAN)
2016 Annual 54.313 Report of High-Cost Recipient
Public Interest Obligation

54.313(f)(1)(i) Certification

In conjunction with its five year construction/service quality improvement plan and in compliance with Section 54.313(f)(1)(i), Kerman Telephone certifies that it is taking all reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/ 1 Mbps upstream, with latency suitable for real-time applications, including Voice over internet protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas within a reasonable amount of time from a customer's request.

Certification of the form 481 in total serves as certification of this statement.

FORM 481 LINE 3017 – REDACTED FOR PUBLIC INSPECTION